BDO

Cardholder Request for Copy of Charge Slip

Instructions:

In order for us to investigate your dispute:

- 1. The CUSTOMER INFORMATION and TRANSACTION DETAILS should be complete and legibly filled out.
- 2. Your duly filled and signed form must reach us through fax or mail as stated below

CUSTOMER INFORMATION							
Customer Name (Last, First, M.I)							
0							
Card No.			Email Address				
Tel. No.		Mobile No.		Fax No.			
		T					
TRANSACTION DETAILS							
Transaction Date	Post Date		Merchant Name	Transaction Amount (Php)	Transaction Amount (Foreign)		

TERMS AND CONDITIONS

- 1. Each requested sales slip retrieval is subject to a retrieval fee of P250.00 for local transations and P450.00 for international transactions.
- 2. If the retrieved document is proven to be not a transaction of the requesting cardholder, the transaction amount will be credited to the account. No sales slip retrieve fee will be charged.

I hereby affirm that the information furnished above is true to the best of my knowledge.

Signature Over Printed Name

Date

Customer Service Hotline Numbers:	Mailing Address:	
Amex Dollar Cards, Cathay Pacific & Platinum Credit Cards:	MasterCard, Visa, JCB, UnionPay, AMEX Gold, Green and	c/o Service Fulfillment Unit
Tel. No.: 81-417	Blue Credit Cards:	5th floor JMT Corporate Condominium
Fax No. 857-2430	Tel. No.: 631-8000	27 ADB Ave, Oritgas Center, Pasig City, 1605
	Fax No. 702-6881 or 702-6882	